

**Dear Customer,**

We are pleased to send the Internet Banking User-ID and password in this mailer. Kindly follow the steps to generate StarToken PIN and to use Internet Banking:

1. Please visit our website <http://www.boi.com.sg>

2. Click on the "New Internet Banking-Login"- Icon



3. Please enter the User ID and Password provided in Pin Mailer.

A screenshot of the Bank of India - Singapore login page. At the top, there are two logos: "Bank of India" and "Bank of India - Singapore" with the tagline "Relationship beyond Banking". Below the logos is a header bar with the text "Log in to Internet Banking". The main form contains fields for "User ID" and "Password", both with "Forgot password?" links. There is also a "Default Login Page:" dropdown set to "Dashboard" and a "Log In" button. At the bottom, there are links for "Disclaimer | Security Warning | FAQ | Terms&Conditions | Guide to Safe Internet Banking".

4. System shows the e-agreement form, please click on the agree button to continue.



5. Once agreed, System will prompt you to change IB Password.

A screenshot of a "Change Password" dialog box. It starts with a message: "[24035] You can not transact at this time. Please contact the bank for further information". Below this, there's a "Welcome" message and a note about changing the password after logging in. A "Password Policy Guidelines" section lists 6 rules. At the bottom, there are fields for "Password", "New Password", and "Retype New Password", each with a character count indicator. An "OK" button is located at the bottom right.

6. System then prompts installation of Star-token application for first time, please click Download.

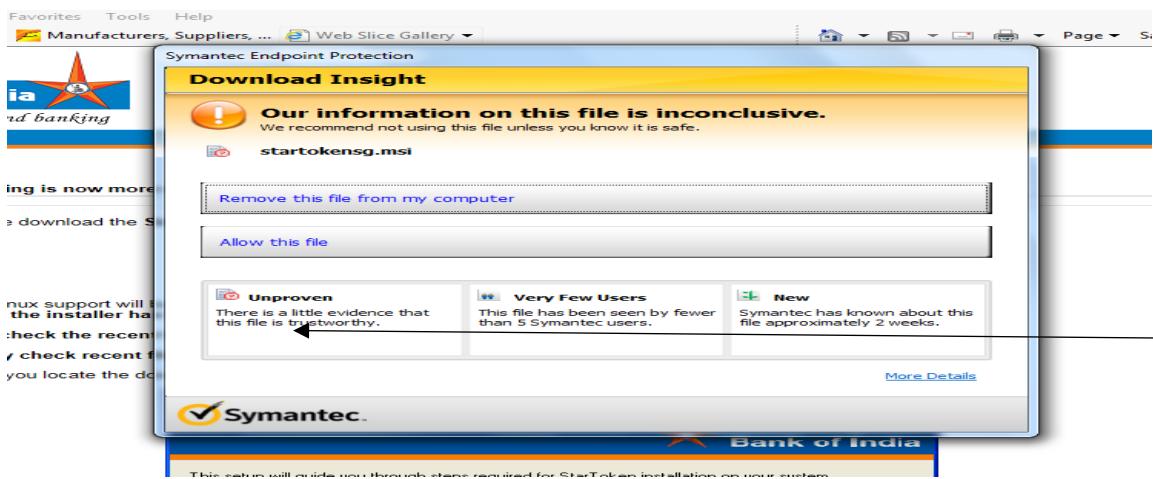
Online banking is now more secure with **StarToken**

Dear Customer,

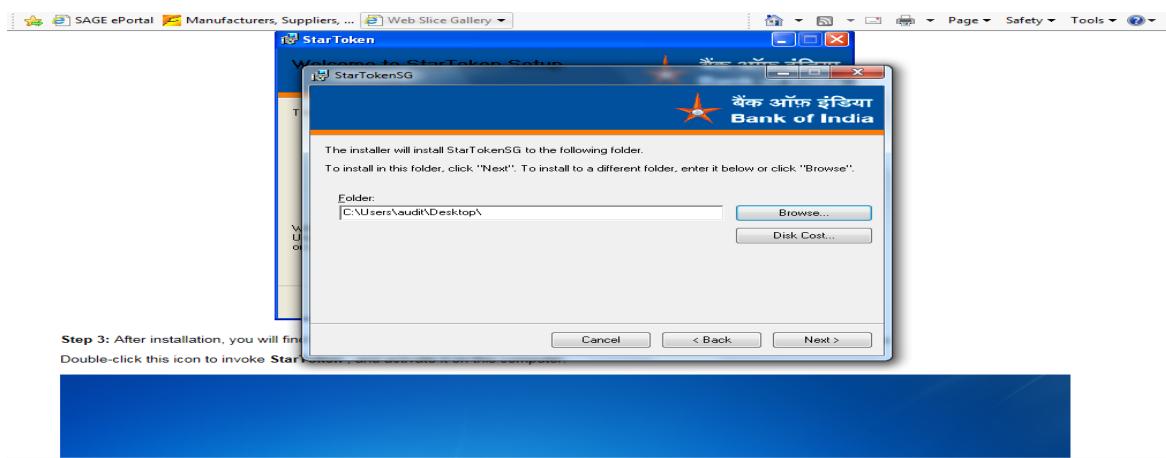
- Congratulations! You have activated your **StarToken**.
- If **StarToken** is installed on this computer:
  - Please double click **StarToken** icon on your desktop to do Internet Banking using **StarToken**.
- If **StarToken** is NOT installed on this computer:
  - Please click on the DOWNLOAD BUTTON below , to go to the download page

**Download**

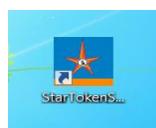
The system will show you step by step process for downloading and installation of StarToken. Please select "Save As" option to save the StarToken icon on Desktop. System will prompt with the below screen. Click on 'Allow this file' option.



Click on the 'Browse' button to save the 'StarToken' icon on the Desktop.



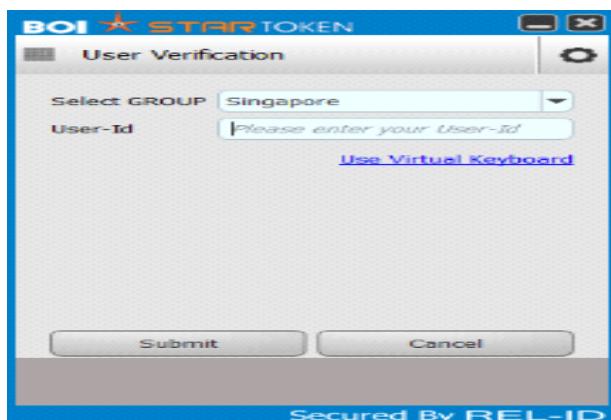
7. On completion of the Star token installation, please close the screen.
8. Click on the Star-Token Icon on desktop



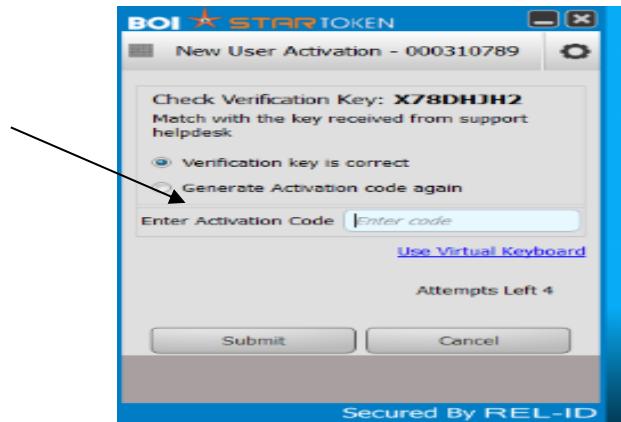
9. Click on the "LOG IN" option as seen below



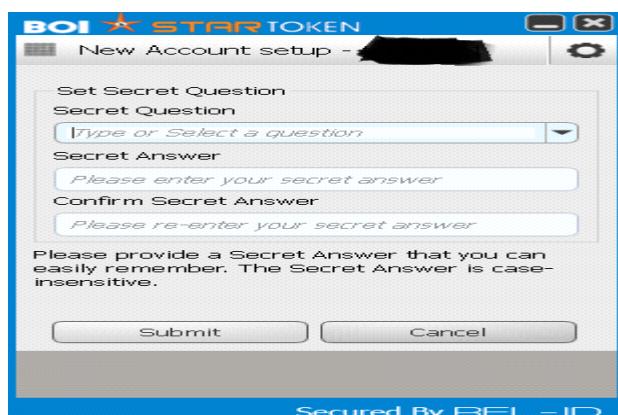
10. Enter the User ID provided in the Pin mailer.



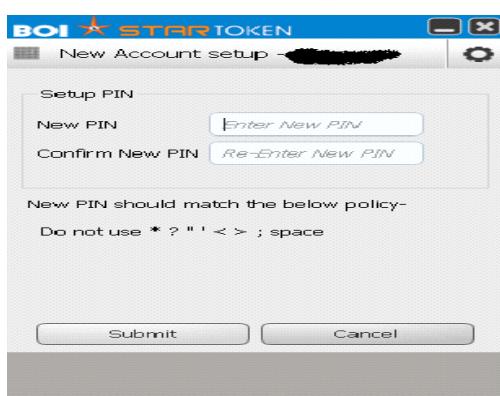
11. Choose “Generate Activation Code Again” Option



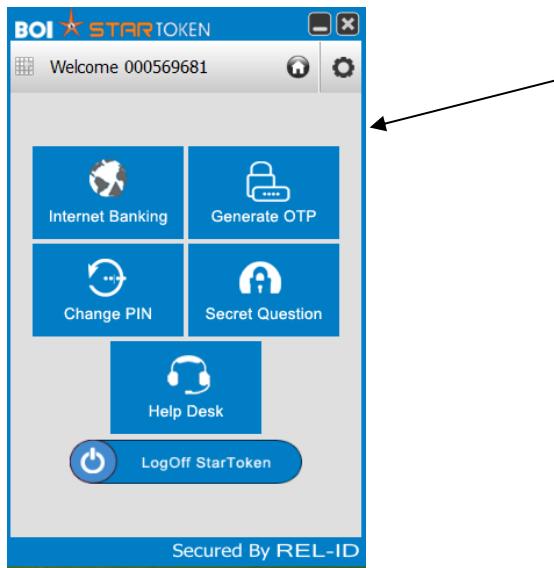
12. You will receive VERIFICATION KEY and ACTIVATION CODE on your mobile phone.
13. Please check that the **VERIFICATION KEY** on your mobile phone tallies with that as shown on the computer screen. Please enter the **ACTIVATION CODE** received on Mobile phone.
14. Once the Activation Code is input, system will display Secret Question.
15. Choose one question and input the Answer and SELECT “submit” option --- this will be utilized for accessing IB on other PCs.



16. Now enter a new pin and confirm the same for Star-Token and click submit button.



17. The following screen appears, click on Internet Banking and you will be directed to the IB Screen.



18. The IB login-ID is prepopulated from Star-token screen, please enter the new password which you had changed under "Point 5".

#### Log in to Internet Banking

User ID\*

Password\*

Default Login Page:

Dashboard

**Log In**

[Process Flow](#) | [StarToken FAQ](#) | [StarToken Demo](#) | [IB FAQ](#) | [Disclaimer](#)  
[Retail Forms](#) | [Corporate Forms](#) | [Terms&Conditions](#) | [Guide to Safe Internet Banking](#)

19. You can start viewing your account details.

20. Use Logout button given on the top of the First page.