

**Request Form for Resetting or Unblocking of IB user id/
 Change in Registered Mobile Number/Change in Registered Email ID.**

The Manager Deposits;
 Hong Kong / Kowloon Branch.

Dear Sir / Madam,

I/We am/are using **Boi-HK Online Retail / Corporate Internet Banking (View only)**

under **Customer ID**_____.

For Retail internet banking users:

Name of account holder: _____

Internet Banking User ID: _____

For Corporate internet banking users:

Name of account holder: _____

Internet Banking Corporate ID: _____

Internet Banking User ID: _____

I/We request you to do the following:

- a) **Resetting of Password ID**
- b) **Un-blocking of User ID**
- c) **Change of Registered Mobile Number**

Old Mobile Number with country code.	New Mobile Number with country code.

d) Change of Email Address

Previous Email ID	New Email ID

I have read the terms and conditions/PDPO guidelines displayed on the internet banking page of Bank Of India-Hong Kong .
https://istarconnect.bankofindia.com:11443/corp/AuthenticationController?FORMSGROUP_ID =AuthenticationFG& START_TRAN_FLAG =Y& FG_BUTTONS =LOAD&ACTION.LOAD=Y&AuthenticationFG.LOGIN_FLAG=1&BANK_ID=HKBOI

The Internet banking PIN mailer would be dispatched to customer communication address registered with us in sealed envelope

Place: _____

Date : _____

Hong Kong

	Name	Customer Signature
Authorized Signatory		
Authorized Signatory		
Authorized Signatory		

For Bank Use Only

1) We confirm, the customer's particulars, signature/s and details mentioned above are the same as per Bank's record.

We recommend for doing needful as requested by customer.

Date :

Officer Signature :
 Manager (Deposits and Services)

For IT Department only

Internet Banking	Processed By (Signature with Date)	Verified By (Signature with Date)
Officer Name		
ID CREATION		
PIN		